

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 10/826,160
Filing Date 4/15/2004
Confirmation No. 8619
First Named Inventor..... Hua-Jun Zeng
Assignee..... Microsoft Corporation
Group Art Unit..... 2168
Examiner Aaron J. Sanders
Attorney's Docket No. MS1-1892US
Title: Processing Service Requests for Product Support with Indexed and Clustered
Answer Objects

To: Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

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Fees will be paid by credit card through the EFS Web; however the Commissioner is hereby authorized to charge any deficiency of fees and credit any overpayments to Deposit Account Number 12-0769.

Respectfully Submitted,

Dated: 3/18/2008

By: /Benjamin A. Keim/
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